# European Archival Records and Knowledge Preservation

#earkproject

www.eark-project.eu

@EARKProject

# E-ARK Knowledge Centre

E-ARK Final Conference 6<sup>th</sup>-8<sup>th</sup> December 2016 National Archives of Hungary, Budapest







# Knowledge Centre

- The Knowledge Centre (KC) is an aggregator of services developed under the scope of the E-ARK project
  - Services help to understand, contribute (Resources Centre) and validate (Assessment Services) Information Governance (IG) practices.
- KC intends to harmonize currently fragmented IG knowledge represented in the extensive collection of existing IG references (e.g. MoReq, ISO15489, ISO30300/15, ISO163637, ISO181288, etc.)







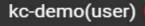
### KC: <a href="http://kc.dlmforum.eu/">http://kc.dlmforum.eu/</a>



**Knowledge Centre** 













#### Resources Centre

Learn more about Information Governance terms, requirements and practices



#### **Assessment Services**

Assess your existing Information Governance practices

### E-ARK Knowledge Centre

The E-ARK Knowledge Centre consist of a set of services that provide a comprehensive but simple and easily understood set of requirements for Information Governance. The requirements are elicited from existing reference documents. Organisations of any kind may use the services:

- To support the definition of Information Governance practices
- > To assess existing Information Governance practices
- > To contribute to the existing body of knowledge of Information Governance
- As a reference glossary for Information Governance terms and their meanings
- » As a guide to improve existing Information Governance practices
- > As a reference source for learning more about Information Governance





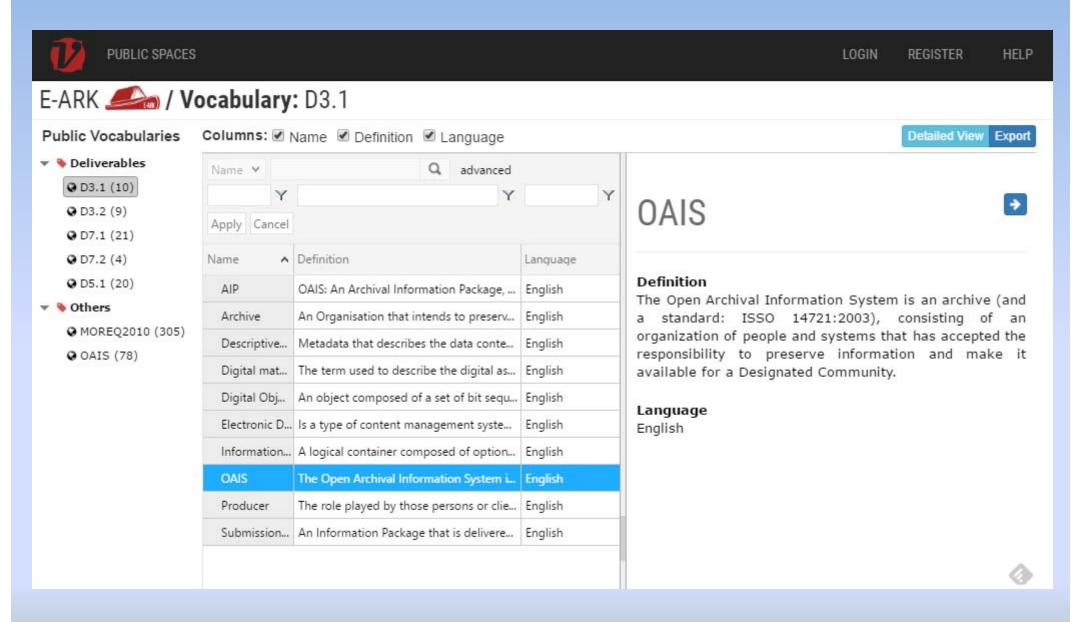








### **EVOC: Vocabulary Manager**









## REQs: Requirements Manager

Regs











Links

kc-demo(editor)





#### ISO-DIS-303...

#### Foreword

- 0 Introduction
  - 0.1 Background
  - 0.2 Structure of the ...
  - 0.3 Application of th...
  - 1 Scope
- 2 Fundamentals of an M...
  - 2.1 Relationship bet...
  - 2.2 Context of the or...
  - 2.3 Need for an MSR
    - 2.4 Principles of an ...
    - 2.5 Process approac...
    - 2.6 Role of top mana...
    - 2.7 Relationships wi...
- A 3 Terms and definitions
  - 3.1 Terms relating to..

#### 2.6 Role of top management

Path: 2 Fundamentals of an MSR > 2.6 Role of top management

Top management is responsible for setting an organization's direction and communicating priorities to employees and stakeholders. This includes linking the MSR to the organization's requirements and goals, and understanding the risks associated with inadequate records management.

Policy direction comes from top management to: a) achieve consistency of operations throughout the organization; b) mandate employee adoption of the requirements of an MSR; c) ensure that business processes are transparent and comprehensible; and d) assure shareholders, board of directors, regulators, auditors and other stakeholders that information is

being properly managed.

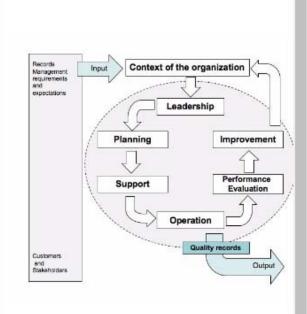
Through visible leadership and accountability, top management creates an environment in which an MSR can operate effectively. The principles of the MSR (see clause 2.4) are used by top management as the basis for its role to:

- · 1) establish, maintain and promote the records management policy and objectives to increase organizational awareness, motivation and conformance;
- · 2) ensure that records management responsibilities and authorities are defined, assigned and communicated throughout the organization;
- · 3) ensure that an effective and efficient MSR is established, implemented and maintained to achieve the organization's objectives;
- · 4) ensure the availability of the necessary resources and competencies to support and sustain the MSR;

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#### Figure 3 - Process-based MSR model

This can be applied in a scaled way that best suits the needs of an organization. That is complexity of the MSR and the extent of resources spent depends on factors such as th the organizational size or the nature of its activities, products and services. This migh and medium enterprises.

#### 2.6 Role of top management

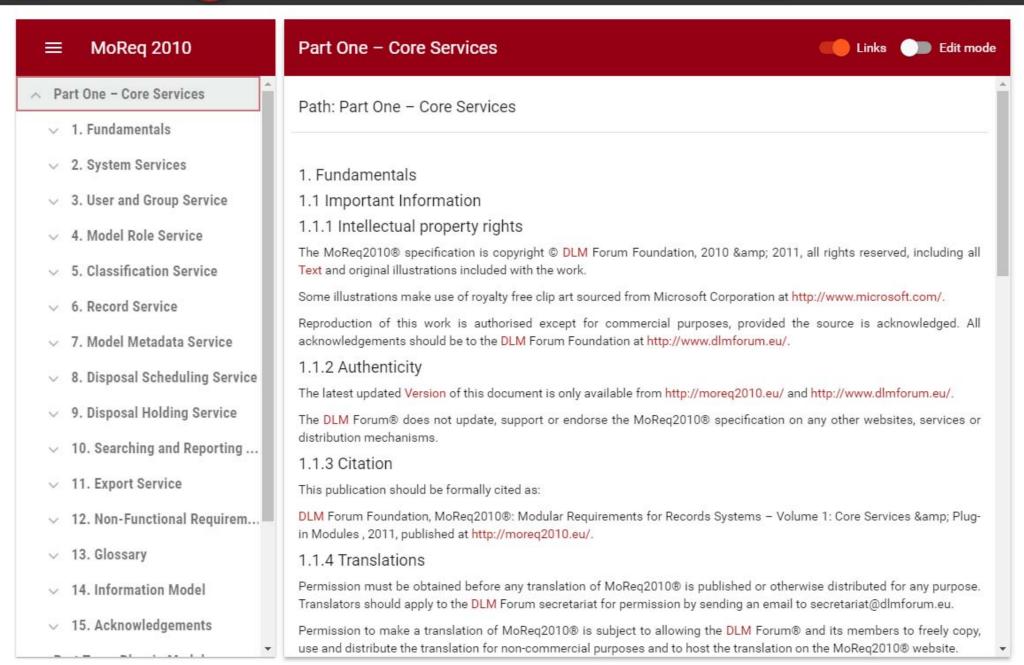
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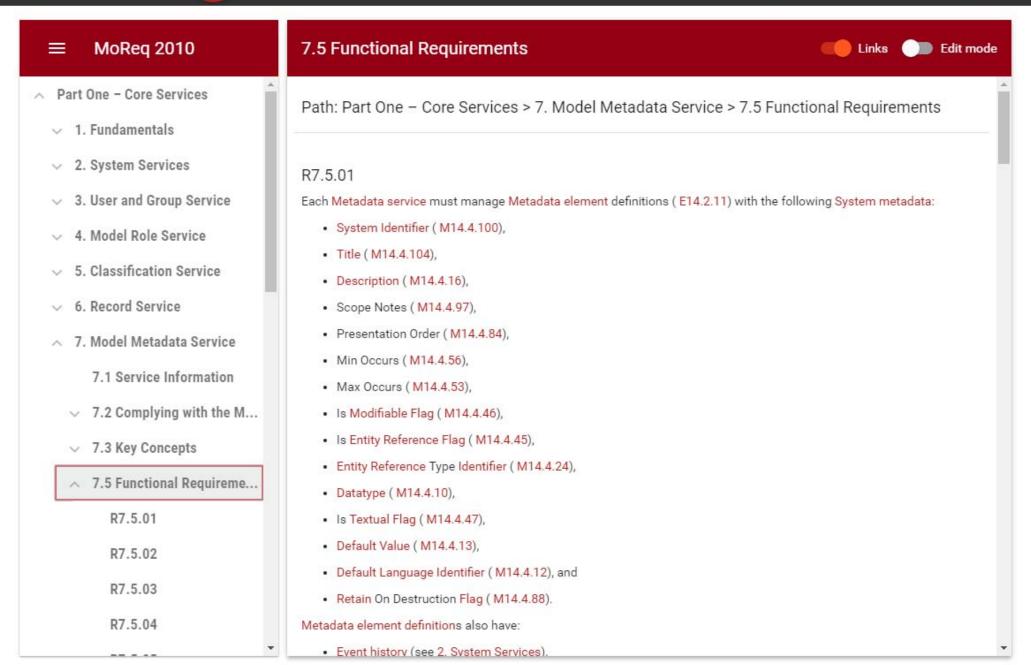
### REQs: Requirements Manager





### REQs: Requirements Manager





### MoReq Schema Validator

The MoReg Validator was developed under the project E-ARK.

MoReg®, MoReg2® and MoReg2010® are registered community trademarks

The MoReq® specification is produced by the DLM Forum











### MoReq Export Validation

This services aims to validate data files according to the XML Export Schema as defined here.

The requirements of the Export Service define how entities must be exported by a MoReq-Compliant Records System (MCRS). These requirements are agnostic about the technical representation of the data, but meanwhile the DLM Forum also defined the MoReq2010 XML Schema, which is the reference XSD for this service.

This service therefore accepts the upload of an XML file, analysis it according to this XSD, and provides a report.

Examples for testing are availale here

#### Select file to validate:

Browse

Submit

Open result in new window









# MoReq Schema Validator

### Report Print Report Get as CSV

Close Window

### **File Properties**

Imported File Name: ex\_err1.xml

Number of lines: 994

Imported File Size: 68 KB

### **Errors Report**

Line Number	Column Number	Error Message
643	4	FATAL ERROR: The element type "Export" must be terminated by the matching end-tag "".
20	14	Error: cvc-complex-type.2.4.a: Invalid content was found starting with element 'Compliance'. One of '{"http://moreq.info/files/export":ExportCommencing}' is expected.

### Structure Analysis Report

Schema structure check is not possible due to fatal error (See Error List) .









### MoReq Assessment Tool









### Test Modules

USERS AND GROUPS

MODEL ROLES

RECORDS

MODEL METADATA

DISPOSAL

SEARCHING AND REPORTING

### Test Cases





- 1.2 Initial compliance check
- 1.3 Browse available services (or bundles of services) and inspect the metadata of the user and group service
- 1.4 Modify the metadata of the user and group service
- 1.5 Browse the event history of the user and group service
- 1.6 Find and inspect Usr.1.1, Usr.1.2, Grp.1.1 and Grp.1.2
- 1.7 Browse the entity types in the user and group service
- 1.8 Browse the function definitions for an entity

### Test Case: 1.1 Initial error check

PRF-CONDITIONS

STEPS

EXPECTED RESULTS >

Test system is operational

Test data (see appendix 1.A Test data) are loaded onto test system

Where the test system uses an API then a suitable test harness has been provided (see the Test Framework: Overview and Instructions, 4.1 Providing a test harness for API interfaces)

The test system has been configured, under R2.4.13 such that performing any function system wide will generate an event under R2.4.15 and R2.4.16 - in other words, all function definitions must have their Generate Event Flag (M14.4.34) set

The test system has been configured, under R2.4.20 such that the events generated by all functions system wide will be retained by residual entities - in other words, all function definitions must have their Retain On Destruction Flag (M14.4.88) set

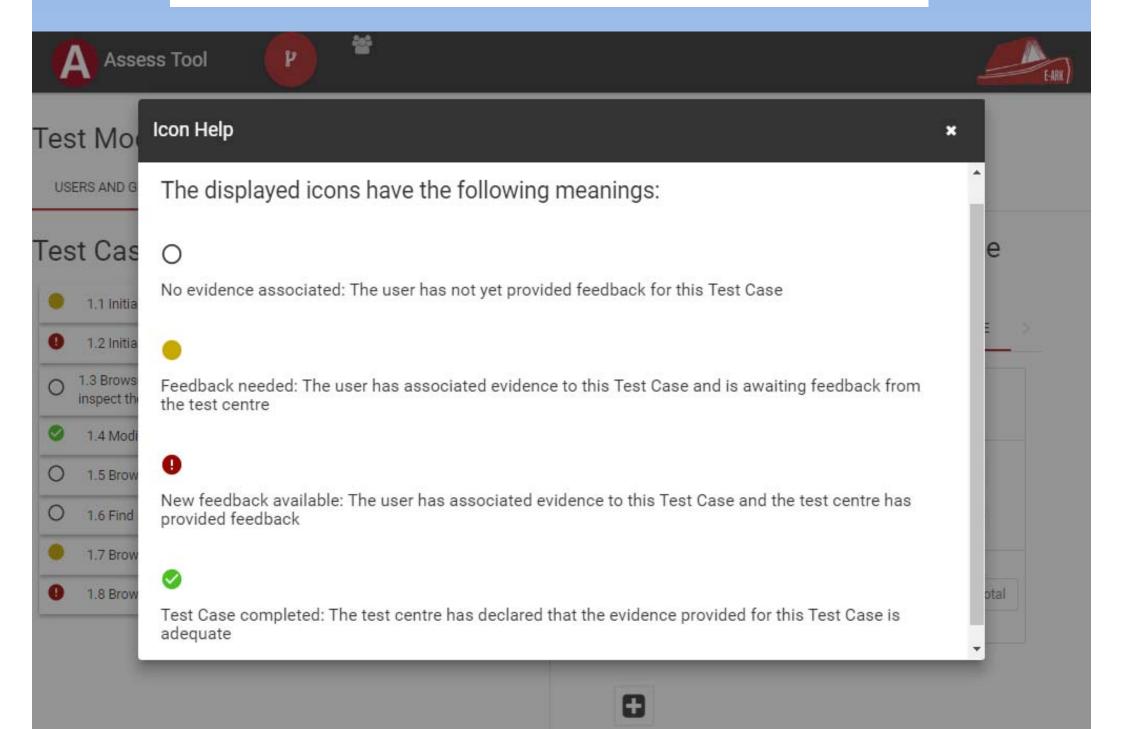
If the model role service is implemented then the test system has been configured, under R4.5.8 such that every access control list is set to inherit all roles, not just administrative roles - in other words, the Include Inherited Roles Flag (M14.4.43) for all access control lists for all entities is set by default

# MoReq Assessment Tool

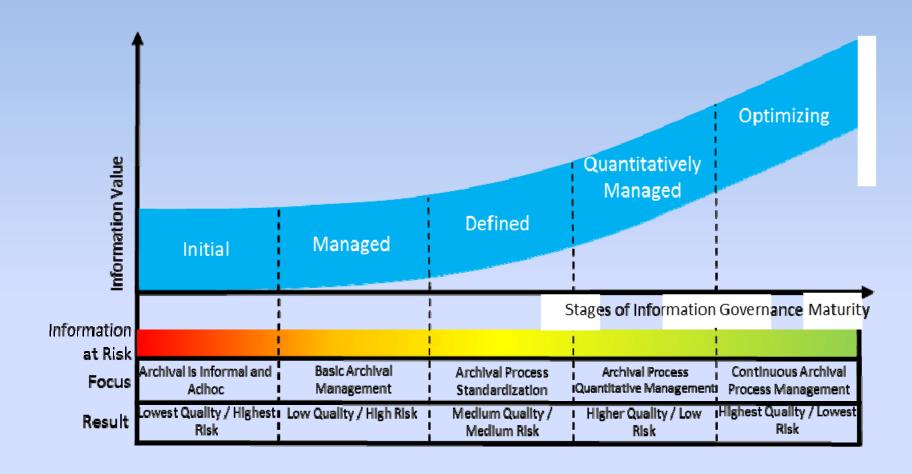
## Files

Name •	Description	Associated to			
Interface1.jpg	First image of the interface	Test Case 1.1	Đ	8	0
TutorialVideo.mp4	Video of user completing step1	Test Case 1.1	ò		0
Manual.pdf	Software manual		ò	8	0
export2015.xml	System export after step 4		Ô	*	0
TutorialVideo2.mp4	Video for step2	Test Case 1.1	Ô	*	0
FAQ.pdf	Software frequently asked questions	Test Case 1.1	Ô	8	0
Video3.mp4	Video for step 7		Ô	8	0
Notes.pdf	Notes from the developer		Ô	ø	0
export2015_2.xml	System export after step 6		ô	ø	0

## MoReq Assessment Tool



# Maturity Model – Process vs Capability

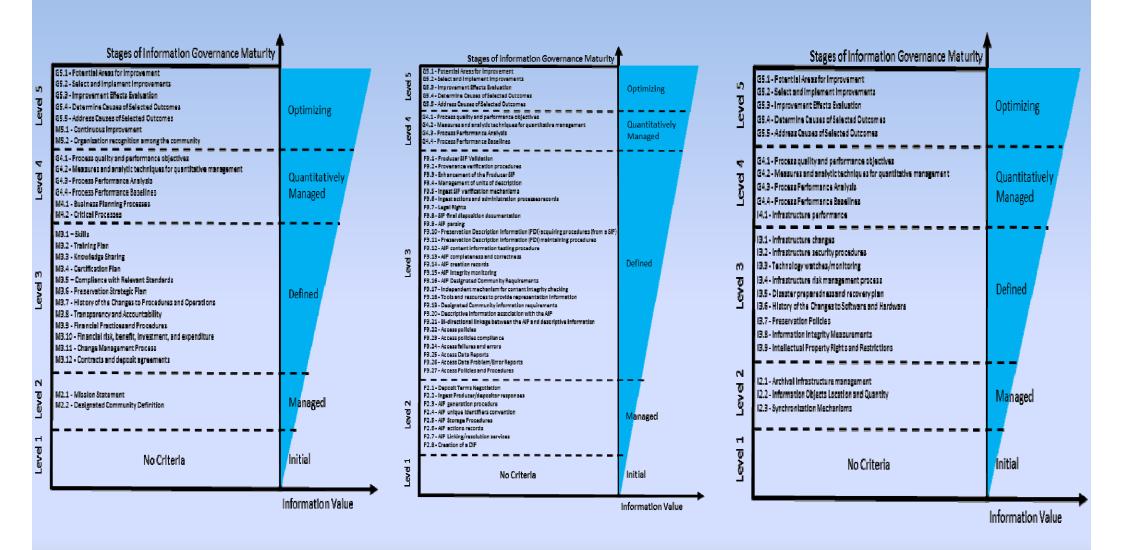








# **Maturity Model Dimensions**

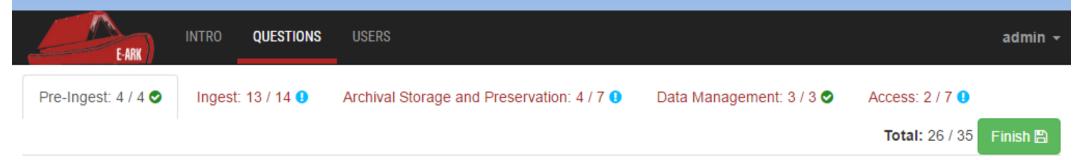








# **Maturity Assessment**



2.1 - General pilot model and use case definition.

#### 1 - Is there a procedure to negotiate the terms of deposit between the Producer and the Archive?

**Objective:** Understand if the Archive is capable of negotiating the terms of deposit with Producers. Terms of deposit might include the specification of the metadata that must be included at the time of deposit, the schedule and method of deposit, the responsibilities of the Producer and the Archive regarding the information being ingested, etc.

- No: There is no procedure to negotiate the terms of deposit
- Ad-hoc: There is an ad-hoc procedure to negotiate the terms of deposit
- Defined: There is a defined procedure to negotiate the terms of deposit
- Defined and assessed ad-hoc: There is a defined, documented and ad-hoc assessed procedure to negotiate the terms of deposit
- Defined and assessed consistently: There is a defined, documented and consistently assessed procedure to negotiate the terms of deposit

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#### 2 - Does the Archive validate if the Producer SIP complies with the defined format and structure specifications?

**Objective:** Understand if the Archive validates the Producer SIP regarding format and structure. If the SIP has deviations the Archive might reject the SIP and request the Producer to deliver a corrected SIP.

Terms: Producer SIP

No: The Producer SIP is not validated.

# **Maturity Assessment**



### Thank you for participating in this survey!

#### Results



Section	Answered	Avg. Maturity Level		
Pre-Ingest	4 of 4	3		
Ingest	13 of 14	3		
Archival Storage and Preservation	4 of 7	2		
Data Management	3 of 3	3		
Access	2 of 7	2		

To reopen the survey click the following button

Reopen Survey







# Where can you help?

- Sign up!
  - (DLM-Forum Members can use their existing account)

Use it!

- Give us feedback!
  - rjcv@tecnico.ulisboa.pt!







# Questions?

Make sure to check:

http://kc.dlmforum.eu/

www.eark-project.com

https://github.com/eark-project

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